

Accreditation Standard II: Instructional delivery methods survey



1. What method of instruction do you prefer?

		Response Percent	Response Count
Online		16.6%	96
Online hybrid		5.7%	33
On campus (Lancaster or Palmdale) in-person		75.6%	438
Off campus in-person person (e.g., Headstart, hospitals, Fox Field etc)		2.1%	12
answered question			579
skipped question			21

2. Please indicate your level of satisfaction with the following course settings.

	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Not Applicable	Response Count
Online courses	2.3% (12)	7.6% (40)	22.3% (118)	20.0% (106)	47.8% (253)	529
On campus in-person courses	4.7% (28)	3.7% (22)	33.6% (200)	56.0% (333)	2.0% (12)	595
Off campus in-person courses	1.8% (9)	2.2% (11)	8.9% (45)	8.9% (45)	78.3% (398)	508
answered question						599
skipped question						1

3. Please indicate your level of satisfaction with the following services.

	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Never Used	Response Count
Counseling	7.9% (47)	13.9% (82)	39.9% (236)	27.0% (160)	11.3% (67)	592
Financial Aid	6.4% (38)	10.4% (62)	34.1% (203)	30.9% (184)	18.2% (108)	595
Instructional Multimedia Center	1.0% (6)	2.7% (16)	23.2% (135)	16.8% (98)	56.3% (328)	583
Job Placement	2.9% (17)	4.3% (25)	15.0% (88)	10.6% (62)	67.2% (393)	585
Learning Center	2.4% (14)	3.7% (22)	35.5% (210)	27.7% (164)	30.7% (182)	592
Library	1.3% (8)	3.0% (18)	37.0% (220)	41.2% (245)	17.3% (103)	594
Transfer Center	1.5% (9)	5.7% (33)	16.5% (96)	9.8% (57)	66.6% (388)	583
answered question						599
skipped question						1

4. What services would help you better succeed in your courses?

	Response Count
	329
answered question	329
skipped question	271

5. Please provide any additional comments regarding the questions of the survey.

	Response Count
	186
answered question	186
skipped question	414

Q4. What services would help you better succeed in your courses?

1	Someone to help when you have a learning disability	Dec 20, 2012 1:38 AM
2	Well I think if you have more courses in the morning...	Dec 19, 2012 6:56 PM
3	More professors so there can be more courses available	Dec 18, 2012 10:25 PM
4	job placement for a disable people.	Dec 17, 2012 6:47 PM
5	more visual aids and more oppurtunities for extra credit	Dec 17, 2012 11:02 AM
6	Na.	Dec 17, 2012 1:55 AM
7	I don't have any idea right now.	Dec 16, 2012 11:31 PM
8	being able to get the courses to many courses fill up to fast and then the ones who want to get through their classes to transfer	Dec 16, 2012 2:20 PM
9	Having the Photography check out and Studio along with the computer Lab in APL building open regular hours from 8am till 9pm so we can complete our projects that the teachers give us. We deserve to have the labs open since we are required to complete 12 hours per class and we deserve the Photography Studio open just as much due to students that have classes that require the same use of the Photography Studio as you do. That being said, the amount of Digital Photographs that we are allowed to have printed should be increased because some of the classes require more Digital Photographs printed than the amount currently allowed as set forth by the Staff of the Check-out Room in the APL building. The Darkroom needs to be improved to meet the demand of the students. Typically, the Darkroom is only open during classes for those classes and has an open lab only two days a week which is sometime impossible for those who work for a living along with going to school to better their possibilities of promotion or a better job, to get in to complete their required lab time along with completing the projects that are required by the different Photography classes. The ability to be able to check-out the different type and format of cameras and be able to go off campus with them to do projects that are required by the different Photography classes (if the person is being held responsible with the equipment on campus they should be allowed to take it off campus because they are still being held responsible for it).	Dec 16, 2012 10:46 AM
10	The Learning center is a mess and needs improvement!	Dec 15, 2012 9:46 PM
11	Maybe lab tutoring for bio.	Dec 15, 2012 12:37 AM
12	To Learn to better myself for my kids and my grandkids	Dec 14, 2012 7:33 PM
13	More time with teacher for tutoring. When I don't understand something.	Dec 14, 2012 5:01 PM
14	Financial aid, because I applied for it but never got my money for the class material.	Dec 14, 2012 4:36 PM
15	Counseling and guidance, peer groups availability.	Dec 14, 2012 11:26 AM
16	More tutoring for all classes.	Dec 14, 2012 10:12 AM
17	Online counseling rarely wrote back. Actually, I can't remember if they ever	Dec 14, 2012 7:01 AM

Q4. What services would help you better succeed in your courses?

	wrote back. I'm looking for part time work, and would be interested in working in the online counseling center and answering student's email questions if a position opens! :)	
18	Tutoring in more subjects.	Dec 13, 2012 10:13 PM
19	financial staff has given out wrong information on several occasion, students seem not sure. then don't remember giving you the wrong info. Counseling don't take time with students.	Dec 13, 2012 7:24 PM
20	financial staff has given out wrong information on several occasion, students seem not sure. then don't remember giving you the wrong info. Counseling don't take time with students.	Dec 13, 2012 7:24 PM
21	More evening courses or courses online. Especially in fire science and health sciences.	Dec 13, 2012 6:42 PM
22	I Was Denied Financial Aid This semester When I Was At The End Of My Coarse's To Gain The Level 1 Certificate In Commerical Music. I Struggled The Whole Semester And Was Faced With All Sorts Of Problem's Cause I Could Not Afford Books.	Dec 13, 2012 5:53 PM
23	The S.T.A.R. Program helps me tremendously with my academics.	Dec 13, 2012 5:17 PM
24	CLOSED CAPTIONING ON ALLL VIDEO MATERIALS! DEAF & hOh CANNOT HEAR AUDIO, NOR READ THEIR LIPS!	Dec 13, 2012 12:22 PM
25	If you open more classes and get more teachers.	Dec 13, 2012 10:27 AM
26	some sort of tutoring or guidance that we can get for classes in accounting, in which instructors have just an hour or less of office hours	Dec 13, 2012 10:26 AM
27	some sort of tutoring or guidance that we can get for classes in accounting, in which instructors have just an hour or less of office hours	Dec 13, 2012 10:26 AM
28	More one on one with counslers	Dec 13, 2012 9:40 AM
29	starrs	Dec 13, 2012 7:37 AM
30	Transfer center, orientation	Dec 13, 2012 2:08 AM
31	There should be more Math anxiety and Math strategies classes, more people can benefit from them. Financial aid should be easier to do at school, with more availability and workers.	Dec 12, 2012 9:59 AM
32	none	Dec 11, 2012 11:42 PM
33	one on one tutoring in math courses not just group tutoring	Dec 11, 2012 10:43 PM
34	Having more classes available Having more online classes available Having more evening classes available (some people in the AV do work)	Dec 11, 2012 9:25 PM
35	None come to mind	Dec 11, 2012 9:07 PM

Q4. What services would help you better succeed in your courses?

36	More tutoring	Dec 11, 2012 6:32 PM
37	i have no complaints	Dec 11, 2012 6:19 PM
38	N/A	Dec 11, 2012 4:38 PM
39	great help leads to great success	Dec 11, 2012 1:53 PM
40	you know I had trouble with the process of asking for a re assessment, no one i talked to knew the process and it took two weeks to get that done and I lost my priority when registering for that particular class. That was a very frustrating experience and very discouraging. I had taken intermediate algebra a couple of years before and had to withdraw from the class due to personal reasons. I was told that if i had continued that class and failed it I would not have had an issue taking it again. You need more informed staff, I know its hard to find but come on your a college, your people need to reflect some level of knowledge of the system they work in.	Dec 11, 2012 12:46 PM
41	more classes and less students in classes	Dec 11, 2012 11:53 AM
42	Reminders that let me know everything i have scheduled or coming up with an included deadline.	Dec 11, 2012 11:52 AM
43	more help from services	Dec 11, 2012 11:47 AM
44	More information.	Dec 11, 2012 11:31 AM
45	Tutoring	Dec 11, 2012 10:51 AM
46	More tutoring staff.	Dec 11, 2012 10:05 AM
47	WIFI	Dec 11, 2012 9:52 AM
48	Additional services for disabled students	Dec 11, 2012 9:41 AM
49	How can i get a better registration date????	Dec 11, 2012 8:03 AM
50	More online classes available	Dec 11, 2012 7:07 AM
51	Counseling and Financial Aid	Dec 11, 2012 12:25 AM
52	Trying to get a counseling appointment takes a long time. And walk-in is only available for the first few in line. More counselors are needed.	Dec 10, 2012 10:40 PM
53	More evening classes. More Digital Media (DM) Lab hours in APL Building. Weekend hours would be nice.	Dec 10, 2012 10:29 PM
54	Better counseling options	Dec 10, 2012 9:51 PM
55	more classes	Dec 10, 2012 8:54 PM
56	n/a at this time.	Dec 10, 2012 8:09 PM
57	Financial aid, Job Placement, and Counseling.	Dec 10, 2012 7:56 PM

Q4. What services would help you better succeed in your courses?

58	More help with matriculation of first semester students.	Dec 10, 2012 6:36 PM
59	Financial Aid services and tutoring	Dec 10, 2012 4:34 PM
60	more tutors and better counseling services sometimes you need to see someone the same day not everyone stays at home some people work and can only come when they are able to get off.	Dec 10, 2012 3:44 PM
61	I personally think that if instructors had more office hours it would greatly benefit myself as well as other students.	Dec 10, 2012 2:42 PM
62	the learning center	Dec 10, 2012 2:12 PM
63	learning Center	Dec 10, 2012 1:15 PM
64	both online and on campus because i can also find a job and try to make everything work out	Dec 10, 2012 1:05 PM
65	Having the classes I need to take would help very much. However, since only some of the classes I need are offered each semester, I am considering taking my schooling, and tuition, elsewhere. This is a common problem for myself and for other students I know. I am stuck at AVC for a few years now with hardly any classes to take that count towards my major.	Dec 10, 2012 11:49 AM
66	Hiring instructors that are actually trained in the art of educating, and not just in their field of study. One of my instructors this semester was absolutely terrible, because, while he knew the material exceedingly well (as demonstrated when he did a problem on the board so quickly that no one could understand), he had no idea how to actually TEACH, so no actual LEARNING took place. Also, it would be nice if guidance actually took the time to help us understand what we're doing, rather than zoom through things so quickly that I'm not even sure what an "Ed plan" is.	Dec 10, 2012 10:37 AM
67	stars program I understand they have help for the hearing impaired	Dec 10, 2012 9:41 AM
68	Offering more classes or more times	Dec 10, 2012 8:47 AM
69	Tutor.	Dec 10, 2012 8:20 AM
70	Learning center	Dec 10, 2012 8:08 AM
71	Learning center	Dec 10, 2012 8:08 AM
72	more classes,and more classes at the palmdale site	Dec 10, 2012 7:44 AM
73	if someone would of explained the whole thing to me from the start	Dec 10, 2012 5:59 AM
74	A better/more involved student body? I honestly feel a great disconnect between students and faculty. There is no school spirit and everyone seems apathetic.	Dec 10, 2012 1:22 AM
75	transfer center	Dec 9, 2012 8:45 PM
76	Don't Know.	Dec 9, 2012 8:23 PM

Q4. What services would help you better succeed in your courses?

77	online orientation.	Dec 9, 2012 5:47 PM
78	More tutors in the math tutoring lab.	Dec 9, 2012 4:55 PM
79	The library	Dec 9, 2012 3:53 PM
80	No more services, just more classes. Reduce the amount of services. The money saved, add classes. We need classes more than services.	Dec 9, 2012 1:01 PM
81	Anything that could help me further succeed in my courses is already there.	Dec 9, 2012 12:25 PM
82	N/a	Dec 9, 2012 10:55 AM
83	Teachers that want to be here not just for the paycheck. But to actually love to teach and be willing to work more with students. Teachers that are willing to help students succeed.	Dec 9, 2012 9:23 AM
84	More correct information from the counselors.	Dec 9, 2012 7:50 AM
85	Tutorial	Dec 9, 2012 7:31 AM
86	More online classes.	Dec 9, 2012 7:16 AM
87	Free wifi at the Palmdale campus	Dec 9, 2012 4:28 AM
88	Easier Ways to get a counseling appointment	Dec 8, 2012 11:07 PM
89	Counseling	Dec 8, 2012 10:09 PM
90	Priority registration. More classes and a better opportunity to get in a class. And for the issues that come every year with registration (slow server, getting logged off, avc website not working) for them to be resolved.	Dec 8, 2012 9:49 PM
91	It was appreciated with good teachers and students who respect me because I like to learn about AVC history and also I went to AVC for 7 years. My major is an Office Specialist.	Dec 8, 2012 5:45 PM
92	counseling	Dec 8, 2012 5:33 PM
93	Better learning center hours. As a working adult, the limited hours do not work for me. By the time i am finished working, there is little chance to get aid in the center.	Dec 8, 2012 5:17 PM
94	everything is good at avc. thank you for helping me with my schooling.	Dec 8, 2012 3:32 PM
95	More free computers with internet.	Dec 8, 2012 1:43 PM
96	I think you have provided plenty. I will be using more on the on line help as soon as I get a chance to figure it all out.	Dec 8, 2012 1:33 PM
97	unsure	Dec 8, 2012 12:19 PM
98	None. All are well.	Dec 8, 2012 11:31 AM

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99	The only problem I really had this semester, we're with other students and their lack of consideration for their classmates and other students. While I was trying to study behind the library, students from the football team, attacked the owl sleeping in the tree. Throwing rocks at it repeatedly until it ether was gone or even worse, dead. They were of African American Decent, and even laughing each time they hit it.	Dec 8, 2012 10:50 AM
100	Counseling, learning center, and library. Also staff office hours.	Dec 8, 2012 9:36 AM
101	teaching OT 102 and 113 morning and night would be wonderful because I might not be able to take them now because I just got a morning job and my degree requires that I take them. I have to take them but because they are only taughtt in the morning I am not going to be able to graduate next year as I planned. Please would it be possible for you to teach those two classes at night too. Thank you.	Dec 8, 2012 8:35 AM
102	Library needs to be open later and everyday. Rooms need to be more accessible. Science building study rooms need to be able to be used my science majors.	Dec 8, 2012 8:25 AM
103	wifi avaiablility through-out campus to study and do homework inbetween classes	Dec 8, 2012 6:09 AM
104	Tutoring services have helped me succeed in my courses of study.	Dec 8, 2012 12:41 AM
105	taechers that want to teach, not just attend class for the pay check.	Dec 8, 2012 12:29 AM
106	taechers that want to teach, not just attend class for the pay check.	Dec 8, 2012 12:02 AM
107	more care for the students and less about your bank accounts	Dec 7, 2012 11:59 PM
108	mor variety of tutor hours available	Dec 7, 2012 10:25 PM
109	counseling and hands on experience in the classrooms	Dec 7, 2012 10:05 PM
110	I think having the counseling office being more available to students would help a lot of students including myself. When ever I call no one answers and the message center is full and when you walk in to make an appt to see a counselor appt are far and few between. The walk up counselors don't help much.	Dec 7, 2012 9:47 PM
111	some types of classes are more effective if student are allowed to repeat them	Dec 7, 2012 9:47 PM
112	The way the math courses are instructed is not satisfactory in my opinion. I have found it difficult to take math courses with the use of Educrosoft. I know I am not the only person with issues in this area. The fact is that math has always been done on paper. Even for a person that is computer literate, like myself, has difficulty getting through the course this way. There has to be some way to help those who cannot get through their education this way.	Dec 7, 2012 9:41 PM
113	Lower costs.	Dec 7, 2012 9:34 PM
114	Learn center for English tutoring	Dec 7, 2012 8:59 PM
115	Financial Aid	Dec 7, 2012 8:25 PM

Q4. What services would help you better succeed in your courses?

116	During intersession have classes longer with only 2-3 days a week. Live far cannot come everyday to much gas and wear and tear on vehicle.	Dec 7, 2012 7:39 PM
117	DISABILATY	Dec 7, 2012 7:29 PM
118	Um I'm not quite sure	Dec 7, 2012 7:26 PM
119	To be honest, I would like a bit more guidance from the counseling department. I am still not quite sure what classes I am supposed to take, however, I make use of the online college catalog.	Dec 7, 2012 6:48 PM
120	I think that the services that are available to us students at the time are adequate, but I think what our school needs is a way to help every student know what exactly they can do at those specific places, how to do it, and where to find it. Maybe a email could be sent out describing the place for example the library, and what you are able to do/ how you do it. Like "At the AVC Library, which is located near the center of the campus, you can check out books, photocopy items, and rent out study rooms with your study groups." for what you can do and then "To check out books, browse through the loanable books on the second floor, find what out would like to check out by using the posters with ID numbers and subjects which can be found on various pillars in the library, and take it downstairs to the circulation desk, which is near the front doors. Simply ask the clerk after being called to check out the book, and present them with your ID card, which you get in SSV180. You will be given a due back by time when you check out your book." Etc etc for all the services available.	Dec 7, 2012 5:43 PM
121	The counselors and transfer center actually knowing what they are doing and able to help students instead of leading the studnets down the wrong path. The finacial aid not giving handouts to all the lazy people who get the money for play rather than school. The learning center and library being more organized and QUIET.	Dec 7, 2012 5:39 PM
122	More tutoring for all major classes.	Dec 7, 2012 5:35 PM
123	Getting my financial aid at the begining of the semester, instead of at the almost end of the semester, would help me out tremendously. I would be able to purchase my textbooks and supplies I need for my classes. As it goes now I get behind in classes and its hard to catch up when you dont have what you need for the class. This last semester was the worst yet, I still haven't received my loan and the semester is over for me, as of Wednesday December 5th, 2012. I was put threw the wringer on my financial aid having to appeal not once but twice, unnecessarily. All this semester has done for me, financially, has put me so far in debt and behind on all my bills and rent, and if my loan doesn't get to me in a few days, I'll be homeless too!!	Dec 7, 2012 3:40 PM
124	Please make sure that everyone has e-mail access. I missed a lot of assignments due to switching from avc to g-mail. I still have not received any messages. Working on-line is crucial in communicating with our instructors.	Dec 7, 2012 3:33 PM
125	The Learning Ctr. AWESOME!!!!!!!!!!!!	Dec 7, 2012 3:15 PM
126	None, I am happy with the way things are.	Dec 7, 2012 1:40 PM

Q4. What services would help you better succeed in your courses?

127	Shorter lines and less wait in the student services. Too many long hours waiting in line.	Dec 7, 2012 1:39 PM
128	receiving an email when registration starts	Dec 7, 2012 1:17 PM
129	More time with my tutors. A proof reading and peer edit service for essays. Online tutors.	Dec 7, 2012 1:09 PM
130	more online things like the websites that are sometimes on the backs of books	Dec 7, 2012 12:46 PM
131	Everything is good.	Dec 7, 2012 12:25 PM
132	Career Planning	Dec 7, 2012 12:09 PM
133	More workshop hours	Dec 7, 2012 12:07 PM
134	Additional days available for dental services would be great.	Dec 7, 2012 12:06 PM
135	Move availability for financial aid personnel and counslours.	Dec 7, 2012 11:56 AM
136	It would be more beneficial if all of the departments had the same information regarding requirements to reach for each major. I, as well as others, have had discrepancies in the past with receiving different information from different departments and not knowing what information was true.	Dec 7, 2012 10:41 AM
137	more tutoring and possibly peer study groups along with in class participation	Dec 7, 2012 10:11 AM
138	I think that so far I've received all the help that I can get. I have used the library and the learning center so much that I think they recognize upon entering, I don't think I could have passed my classes without those services. Thank You!	Dec 7, 2012 9:51 AM
139	An alternative to getting a room for group or personal study open late enough to get stuff done. I get off work at 5 and most places close at 7:30 or 8 pm. I need something open till 10.	Dec 7, 2012 9:22 AM
140	I would probably benefit from the Learning Center. I have not made it a point to take advantage of their services yet.	Dec 7, 2012 8:59 AM
141	More online courses needed.	Dec 7, 2012 8:54 AM
142	Good teachers who show up tp class	Dec 7, 2012 8:51 AM
143	NA	Dec 7, 2012 8:41 AM
144	Not sure	Dec 7, 2012 8:28 AM
145	More time needs to be spent with counseling. More listening and better help directing students to clearer goals. Financial aid should have a componant that shows students specifics to get the most money and knowledge out of the whole process.	Dec 7, 2012 8:08 AM
146	the learning center, the computer center, library	Dec 7, 2012 8:05 AM
147	counseling, learning center, library	Dec 7, 2012 7:42 AM

Q4. What services would help you better succeed in your courses?

148	Make more accommodations for night students. For example the Business building computer lab closes at five, and the lady whp runs it starts kicking us out at 4:30. It makes it almost impossible for those who work to take advantage of the computer lab. The labin the business building has the programs needed foraccounting, so we can't us any other ones on campus. Maybe offer time on Saturday, or stay open later on Friday to help accommidate night students	Dec 7, 2012 5:11 AM
149	For me and a lot of others In the automotive program, well we would love to graduate but the problem is classes don't come around for 2yrs. Everyone says it's due to not enough money to have a good auto facility built to hire more teachers to teach more classes. If our local sheriff dept gets to spy on the A.V. in there Cessna and cost tax payers \$90,000.00 a month, I think tax payers money would do a heck of a lot more than what that cessna does. much that other colleges have and wow we need to catch up. Again no money. What happened to getting the dealerships to support our auto dept. Then maybe we could graduate and who knows may be fixing one of your cars!!!	Dec 7, 2012 2:03 AM
150	Transfer and instructional information about transferring during off-hours. As a full-time employee and mother, I am unavailable during the standard 6:00 AM - 5:00 PM hours. My ultimate desire it to transfer and earn my Bachelor's degree in Management (Aerospace Project Management) but unfortunately, unable to attend the sessions that would help me to understand the step-by-step procedures, financing opportunities, and timeline requirements/expectations.	Dec 7, 2012 12:40 AM
151	More tutoring services available at the palmdale center	Dec 6, 2012 11:52 PM
152	nothing really comes to mind	Dec 6, 2012 11:05 PM
153	Greater variety of classes at the Palmdale campus	Dec 6, 2012 10:45 PM
154	I am not sure if there are any.	Dec 6, 2012 10:37 PM
155	It will because beneficial that the counselors pay more attention to the students needs. It seems to be as if some of them are already burnt out and are just there because they have to and no because they really look forward more people to succeed. Some of them see you as a number and not as someone seeking for professional guidance to take the right path.	Dec 6, 2012 10:32 PM
156	I wish the library hallowed study groups to stay in longer so that understanding a course with classmates so that the grade in the class can be an A	Dec 6, 2012 10:31 PM
157	the service would help better is tutoring. Some of the tutors need little more tutoring themselves, was not satisfied because I know they are trying themselves. On the other hand some instructors are rude to their students, example busines law professor, refuse to answer questions regarding chapter topic he already taught the prior week. I ask if he can please go over a certain area of the subject not the entire book, he outright said NO. I found to be unprofessional and not helpful to students like myself especially that i there to learn a get a degree just like he has.	Dec 6, 2012 10:21 PM
158	A better online service would help. Because of difficulties connecting to the website, I missed my registration appointment window, and now have lost most of the classes I wanted to take this semester. Unfortunately, I have a lot of	Dec 6, 2012 10:08 PM

Q4. What services would help you better succeed in your courses?

	connectivity issues with AVC's website.	
159	counseling to get priority registration to add classes.	Dec 6, 2012 9:52 PM
160	Transfer center	Dec 6, 2012 9:40 PM
161	wi-fi in the class rooms	Dec 6, 2012 9:35 PM
162	- More counselors need to become available. - Registration needs to become a smoother process. And people who have seniority over other students should have priority, I've spend +1 extra year at this school because of this process.	Dec 6, 2012 9:31 PM
163	upper level accounting services.	Dec 6, 2012 9:30 PM
164	More days and hours to reserve text books in the Palmale center.	Dec 6, 2012 9:29 PM
165	More line curse opportunities and more courses every semester	Dec 6, 2012 9:18 PM
166	the disability office should stay open later for test takers for people with later classes due to jobs	Dec 6, 2012 9:11 PM
167	It is very difficult to see a counselor for those of us who work all day. I need more availability for evenings.	Dec 6, 2012 9:08 PM
168	More availability in tutors especially in area's of mathematics.	Dec 6, 2012 8:58 PM
169	more finance personnel. the waits are outrageous	Dec 6, 2012 8:52 PM
170	The Job placement Center; they are very helpful, friendly and kind, the learning center is also attentive and helps me to concentrate on my studying.	Dec 6, 2012 8:48 PM
171	On line counseling	Dec 6, 2012 8:46 PM
172	So far I have had no problems.	Dec 6, 2012 8:45 PM
173	More SI sessions	Dec 6, 2012 8:43 PM
174	On campus child are options or some sort of youth program tutoring or volunteer for them to be involved in the college setting..	Dec 6, 2012 8:20 PM
175	More vending machines in other buildings besides SSV that sell scantrons, green/blue-books, and other miscellaneous school supplies.	Dec 6, 2012 8:13 PM
176	the learning center	Dec 6, 2012 7:58 PM
177	The online classes would be more likely to have students succeed if they weren't just told to read a book and good luck. Some online instruction over blackboard with the instructor would probably help increase the amount of students who would be able to pass a course. If this were the case, I would be more likely to sign up for more online classes as they are my preferred method of taking classes since I live an hour outside of the Antelope Valley.	Dec 6, 2012 7:31 PM
178	counseling services and more classes i need. Can never get the classes I need	Dec 6, 2012 7:27 PM

Q4. What services would help you better succeed in your courses?

179	Fixing the UPS ports on the computer for the Disabled Students in the Learning Center. It is very difficult to use because it needs to be re-seated and fixed. This is a significant problem for those of us who are disabled.	Dec 6, 2012 7:04 PM
180	It would be nice if all professors listed their textbook selection on the registration site during course selection. Often the cost of books is deciding factor for those of us who pay out of pocket.	Dec 6, 2012 7:01 PM
181	There needs to be additional science classes with the high demand of the nursing program it is nearly impossible to get into anatomy and physiology. Because of this i have to go to COC to obtain the classes i need and that is very challenging seen as my husband works and i have a small child.	Dec 6, 2012 6:55 PM
182	Having wifi in different buildings.	Dec 6, 2012 6:53 PM
183	all of them when they explain them to me	Dec 6, 2012 6:50 PM
184	Counseling can be better. I would like it if every time I had a appointment with counselor it would be the same person. Like this you can built a relationship and they already know whats going on with you and serve you better as a counselor. Also the express counseling desk always has rude people.	Dec 6, 2012 6:35 PM
185	Counseling SHOULD be available more often.	Dec 6, 2012 6:30 PM
186	The Instructional Multimedia Center definitely needs to be updated with more movies. The library would benifit from more new material as well.	Dec 6, 2012 6:18 PM
187	if their were more variety in the times available for certain classes and the number of classes there are such as in anatomy and physiology	Dec 6, 2012 5:59 PM
188	The college, I believe, is providing exceptional services any student will need to succeed in their courses; along with anything else for that matter. It's up to the student who wants to utilize them, including his/her time management, and study habits.	Dec 6, 2012 5:58 PM
189	More online classes are preferable because of my work schedule, as would more spaces allotted to each classroom. It is ridiculously hard to register for anything as they fill up so fast and then half of the kids drop out before the course is over wasting everyone's time and money while there are people who need and would actually attend the class who are unable to.	Dec 6, 2012 5:53 PM
190	EXPRESS COUNSELING	Dec 6, 2012 5:35 PM
191	The services offered have helped me greatly. I appreciate everything that is available to me. Something that I believe would help students succeed better in their classes would be public Wi-Fi available all over campus as this would allow students with laptops and similar devices to access the internet on campus. This will free up computers around campus in the open labs for students that do not have access to a laptop or similar device. I'm happy to see the Wi-Fi in the Health and Sciences building, but it is not enough. Wi-Fi needs to be accessible throughout the campus for it to be effective.	Dec 6, 2012 5:33 PM
192	Better instructors or more instructors with more classes	Dec 6, 2012 5:29 PM

Q4. What services would help you better succeed in your courses?

193	More night courses.	Dec 6, 2012 5:20 PM
194	More class availability with teachers that enjoy teaching the subject matter.	Dec 6, 2012 4:54 PM
195	For me would be the learning center because they have tutoring and they explain the subject well.	Dec 6, 2012 4:47 PM
196	math tutoring	Dec 6, 2012 4:40 PM
197	More study guides	Dec 6, 2012 4:37 PM
198	math tutoring	Dec 6, 2012 4:32 PM
199	if calwork people got priority registration	Dec 6, 2012 4:30 PM
200	if calwork people got priority registration	Dec 6, 2012 4:29 PM
201	A wider variety of online or hybrid course would be the only applicable suggestion to promote my success at AVC. Next semester I will have to come to campus at least two nights a week. Which entails a 50 mile one way drive. I believe that quite a bit of students in attendance @ AVC must commute and many of us are single working parents more distance learning options would benefit all in my particular demographic.	Dec 6, 2012 4:21 PM
202	There are not enough counselors available for the amount of students, especially during registration time. The counselors are overwhelmed and rushed and do not always give the correct information.	Dec 6, 2012 4:14 PM
203	TUTORES FOR OTHER CLASSES AS BIOLOGY, CHEMISTRY, MATH 115, 130	Dec 6, 2012 4:04 PM
204	N/A	Dec 6, 2012 4:02 PM
205	I believe that the counselors should be as knowledgeable and helpful as the transfer counselors. The transfer counselors know their stuff and the regular counselors have put myself and my friends back so far because they did not know what they were talking about.	Dec 6, 2012 3:56 PM
206	Expanding tutorial service hours for Math classes at the Learning Center.	Dec 6, 2012 3:52 PM
207	Library	Dec 6, 2012 3:52 PM
208	They should add wi-fi for when the computer labs are full or if a student is staying on campus for a while between courses. It would help because personally I've had two classes which I was attending on line and on Monday's I would stay on campus for a while between classes and they computer labs would sometimes be full when I would walk in.	Dec 6, 2012 3:40 PM
209	I would like for a more clear definition as how to improve one's registration...	Dec 6, 2012 3:28 PM
210	Non all the services have been excellent for me.	Dec 6, 2012 3:22 PM
211	More online courses available	Dec 6, 2012 3:19 PM

Q4. What services would help you better succeed in your courses?

212	definitely MORE online courses..especially for the General Ed classes..	Dec 6, 2012 3:06 PM
213	Courses that require a lab, be available at Palmdale. Also the lab be at Palmdale! I live in littlerock and cannot afford time or gas to go a separate day for a 3 hour lab clear on the other side of the valley.	Dec 6, 2012 2:56 PM
214	A more extensive check out program for the photo department, and the ability to use equipment off campus.	Dec 6, 2012 2:47 PM
215	Counselors are very unhelpful and give wrong answers. Also are disrespectful and talk down to students. I went and talked to counselors at CSUB who were very helpful, unlike AVCs, and gave me the answers I needed.	Dec 6, 2012 2:38 PM
216	pay for services tutors avail by appt.	Dec 6, 2012 2:28 PM
217	More online classes and more evening classes.	Dec 6, 2012 2:27 PM
218	Tutoring appointment on a daily bais. I don't like to sit and have to 'raise my hand' to get the tutor to come over. Then this process repeats until I am done with the drop in tutoring. I think that the tutor should know you are there, maybe by an I need tutor placement on the table, and the tutors can rotate tables accordingly.	Dec 6, 2012 2:25 PM
219	Coffee at the Palmdale Campus	Dec 6, 2012 2:15 PM
220	I really don't know.	Dec 6, 2012 1:59 PM
221	One on one tutoring with instructor, to know exactly what they're looking for.	Dec 6, 2012 1:58 PM
222	I've completed my courses this semester.	Dec 6, 2012 1:51 PM
223	Extend the number of days and hours of the computer lab associated with the Digital Media program. Each class in the Digital Media program requires you to do an additional 24 hours of lab time, but the lab hours keep getting cut, making this more difficult to do.	Dec 6, 2012 1:33 PM
224	None that I can think of.	Dec 6, 2012 1:26 PM
225	Health building, library, and star office	Dec 6, 2012 1:25 PM
226	More music practice rooms and repairing the broken keyboards	Dec 6, 2012 1:22 PM
227	Courses in catalog actually offered each semester	Dec 6, 2012 1:21 PM
228	the Learning Center primarily focuses on math... so if you are taking math courses it can be very helpful. however this is not the case for other subjects. classes is like accounting, science, business, economics, music, political science, just to name a few aren't focused on and if your a sthriving student, you will have to find other resources to help you. unfortunately at this time the learning center does not provide much help as far as providing tutors or resources for these subjects. in addition there's not that many books available and few subjects to select from. I think it would be very beneficial if wifi was installed in the leaning center and the library..not having internet for fast access slows down productivity for leaning purposes. 1 last thing, if it is possible for the	Dec 6, 2012 1:18 PM

Q4. What services would help you better succeed in your courses?

	job center pace ment to have more intern opportunities, that would be very helpful in that regard	
229	More help in the learning center	Dec 6, 2012 12:55 PM
230	STUDENTS NEED WI-FI ACROSS THE WHOLE CAMPUS!!!! When it comes to presentations, such as power points, a lot of the times i find that the software used on campus is out dated, some computers have powerpoint 2010 (PC labs), but most in class personal computers used to do presentations are Powerpoint 2003, if the in class computers were to be updated with the newer version (Powerpint 2010) it would make presentations smoother.	Dec 6, 2012 12:44 PM
231	More counseling availability.	Dec 6, 2012 12:06 PM
232	None	Dec 6, 2012 11:54 AM
233	Better trained adjunct faculty.	Dec 6, 2012 11:54 AM
234	Smartthinking	Dec 6, 2012 11:53 AM
235	If more online courses were available.	Dec 6, 2012 11:51 AM
236	I feel that if a student has a complaint about a teacher that they should find another way of dealing with it. I had spoken with a dean regarding a teacher and he made coments to the class, saying I spoke with management, and took it out on everyone in the classroom, also my grade went from 74% to 48% in less than a week instead of me going back to the dean I just left. Also because I'm a special ed student the teacher says to me your an osd student now I see why you're not getting it, after that comment I didn't want to go back, also when I asked him a question regarding the classwork he would talk really slow like I was school bus special, also he says to one of my classmates, I really like you but you need to pick better friends, I'm in the star program and in eops I work very hard, after that I said i'll just take the no pass I refuse to go back.	Dec 6, 2012 11:50 AM
237	The learning center and all the available help has made gaining knowledge that much easier.	Dec 6, 2012 11:49 AM
238	counseling	Dec 6, 2012 11:42 AM
239	the school campus should provide students with free internet access to complete and work faster on school related work. the internet should be provided in a way where students can access to it on their own computers.	Dec 6, 2012 11:27 AM
240	E-book Rentals for textbooks.	Dec 6, 2012 11:26 AM
241	Better tutoring	Dec 6, 2012 11:22 AM
242	I believe all of the services that I have used here so far have helped me succeed in my courses.	Dec 6, 2012 11:15 AM
243	the use of multimedia and notes	Dec 6, 2012 11:14 AM
244	We need more courses in Business Administration	Dec 6, 2012 11:11 AM

Q4. What services would help you better succeed in your courses?

245	more class available in the morning.	Dec 6, 2012 11:09 AM
246	More Classes at the College	Dec 6, 2012 11:07 AM
247	Review sessions	Dec 6, 2012 11:05 AM
248	Counselors that know what they're talking about with students who are NOT in the nursing program. Courses that are practical and applicable in my chosen career path. Teachers that care about the subject matter that they are teaching. Teachers that show up on time for every class.	Dec 6, 2012 11:03 AM
249	if most of the avc staff would be patient and not get irritated so easily	Dec 6, 2012 11:02 AM
250	That there is more people helping at financial aid office.	Dec 6, 2012 11:01 AM
251	dnt know	Dec 6, 2012 11:00 AM
252	We need more tutors in a wider variety of subjects. I think it would also be more beneficial if the notetakers got something in return for taking notes all semester for the students. Having an incentive prgram may make the notes better. As a student who uses this service; I know that it needs to be revised.	Dec 6, 2012 10:56 AM
253	For the love of god, do something to modernize AVC's computer system. Because of the gmail bug and a simultaneous hardware failure I effectively lost my registration appointment for Spring 2013. As a result, I'll be spending another year at AVC. Please.	Dec 6, 2012 10:46 AM
254	Having professors that actually teach the class versus you teaching yourself the course and the teacher getting paid. I had experience with this this past semester. I did not like it and thought the professor should have known better regardless of what is going on in the professor's life at the time. Always teach your students the class, do not make them rely on teaching themselves.	Dec 6, 2012 10:46 AM
255	Learning Center tutorials	Dec 6, 2012 10:37 AM
256	toutors in the english classes	Dec 6, 2012 10:33 AM
257	More information in regards to programs available to help students.	Dec 6, 2012 10:32 AM
258	I think a few more session of those, how to manage your time things, would help. It's fantastic that they offer them but I'm always busy when they are being offered. I work and go to school and some advice on how to manage all that would be welcome.	Dec 6, 2012 10:21 AM
259	A) On Campus classes are my favorite for certain types of classes and Online classes are my favorite for other types. Since there is no choice to reflect that, On Campus is still the better of the two. B) One of my permanent teachers took six class days off during the same semester, while adjunct teachers are always available and in class, My dissatisfaction comes from the way permanent teachers are able to behave and still have jobs. C) Financial aid created a system in the MyAVC website where each process when completed by the student would be given a check mark, the newest Seminar was never added to the website lineup causing a backlog of students getting their loans at the end of the semester instead of the beginning. (pathetic!)	Dec 6, 2012 10:20 AM

Q4. What services would help you better succeed in your courses?

260	none	Dec 6, 2012 10:15 AM
261	The chance to talk to some professionals in the field	Dec 6, 2012 10:07 AM
262	tutoring offered at reasonable price	Dec 6, 2012 10:02 AM
263	Occasionally the computer lab would get full, especially around finals and midterms. So more room in the computer lab would be helpful.	Dec 6, 2012 9:59 AM
264	Online version of a learning center. Where online help is available... maybe with a Skype like approach.	Dec 6, 2012 9:57 AM
265	A library that was actually quiet.	Dec 6, 2012 9:53 AM
266	the only services i use are the learning center and library.	Dec 6, 2012 9:46 AM
267	if counseling was easier to get an appointment for people who work.	Dec 6, 2012 9:44 AM
268	Help choosing my classes and registering. I could not meet with a guidance counselor as a new student. Very frustrating.	Dec 6, 2012 9:43 AM
269	For the people not talk as they help students and to be more helpfull.	Dec 6, 2012 9:41 AM
270	More individual help from teachers.	Dec 6, 2012 9:39 AM
271	Financial aid in Palmdale, more information on undocumented students	Dec 6, 2012 9:32 AM
272	better redrstration dates	Dec 6, 2012 9:30 AM
273	A service that would assist students with there books in a timely manner.	Dec 6, 2012 9:28 AM
274	more hands on	Dec 6, 2012 9:27 AM
275	A better way to deal with the financial aid students. It seems that they sign up for classes then get their financial aid then drop the classes which leaves the paying students little room to get the classes they need.	Dec 6, 2012 9:25 AM
276	I am signed up at the disabilities office, It would be very helpfu to be able to check out a Dragon unit	Dec 6, 2012 9:22 AM
277	N/A	Dec 6, 2012 9:20 AM
278	Learning Center	Dec 6, 2012 9:14 AM
279	in my case I use Cal-Works and take all classes in Plamdale and live there, yet i have to turn in request for books and monthly reports. I wonder how many students are in this case like me. Even if it may be a person that just transferred this info to Lancaster.	Dec 6, 2012 9:09 AM
280	to have more option's at the Palmdale campus, also a library onsite all day.	Dec 6, 2012 8:50 AM
281	The learning center having more tutitors. Especially in Math! The learning center has helped me a great deal in successing in my college career.	Dec 6, 2012 8:45 AM

Q4. What services would help you better succeed in your courses?

282	ldk	Dec 6, 2012 8:35 AM
283	n/a	Dec 6, 2012 8:34 AM
284	More/better availability of counseling/transfer center services.	Dec 6, 2012 8:33 AM
285	I am satisfied with the services I have received.	Dec 6, 2012 8:30 AM
286	More biology classes in the evenings and or on Saturdays.	Dec 6, 2012 8:28 AM
287	People In the library take the computers and just go on Facebook, which is not really fair if there's people waiting for a computer that have class in 10 minutes.	Dec 6, 2012 8:27 AM
288	More online classes and more classes for automotive.	Dec 6, 2012 8:25 AM
289	I'm not familiar with instructional multimedia center, other than that part time work while in school would help out, even if its temporary so that we all have a work history for those who want to work.	Dec 6, 2012 8:25 AM
290	better service at the counselors and financial aid.	Dec 6, 2012 8:13 AM
291	More tutors in learning Center	Dec 6, 2012 8:12 AM
292	none, everything is pretty good overall	Dec 6, 2012 8:05 AM
293	counseling needs to work better With students! I also believe counselors should be held accountable for not knowing transfer information and or substitutions/ equivalencies. I would like to be able to go talk to a counselor and receive counseling not, instructions on how to apply myself to the AVC system. Either the counseling department is understaffed or they just don't care about their job title. I would also like certain but, not all professors to e-mail me back when I have a question within 24 hrs! Some professors do e-mail back and some do not.	Dec 6, 2012 8:02 AM
294	More film classes	Dec 6, 2012 7:56 AM
295	Nothing, really. Some glitches with the Health Sciences Building, but they were addressed throughout the semester...and those that weren't soon will be.	Dec 6, 2012 7:56 AM
296	More math tutoring	Dec 6, 2012 7:53 AM
297	Good instructors who REALLY cared about their teaching abilities and had the resources necessary to do a good job.	Dec 6, 2012 7:38 AM
298	Refreshers in math for folks that already took class but it may have been a while since the concepts have been used.	Dec 6, 2012 7:37 AM
299	More courses	Dec 6, 2012 7:14 AM
300	library reserve should be open more than one day a week.	Dec 6, 2012 7:07 AM
301	I think all the services provided are perfect.	Dec 6, 2012 7:04 AM
302	Mandatory math or english labs	Dec 6, 2012 7:03 AM

Q4. What services would help you better succeed in your courses?

303	If the college would offer more classes that I need will help me succeed more but at the time the classes are so limited I have to take things that are not needed at the time.	Dec 6, 2012 7:00 AM
304	Math workshop in Palmdale	Dec 6, 2012 6:49 AM
305	More grants.	Dec 6, 2012 6:36 AM
306	Being able to make an appointment with a counselor. I have tried several times, but noone ever gets back to me.	Dec 6, 2012 6:29 AM
307	Learning Center	Dec 6, 2012 5:19 AM
308	Getting a counseling appointment in a timely fashion is near impossible.	Dec 6, 2012 5:15 AM
309	A quieter library and learning center experience for once.	Dec 6, 2012 2:41 AM
310	FRIENDLIER, more expedient, better informed financial aid office clerks and more readily available information (handouts, fliers etc.) regarding financial aid options.	Dec 6, 2012 2:17 AM
311	counseling	Dec 6, 2012 2:10 AM
312	It might not be considered a "service", but I think more general education subjects as online/online-hybrid courses would do wonders for me as I have very limited transportation. In person classes make sense for hands on classes like labs, foreign languages, Auto, and Nursing- but stuff like History and Economics? Don't see why I need to be on campus. That could just be me though since after literally doing all of high school online (California Virtual Academies) I feel that everything can be taught online at this point.	Dec 6, 2012 1:49 AM
313	counselor that know what they are talking about we go by what they tell us by them it too last takin class we don't need. and we are the ones payin for it later.	Dec 6, 2012 1:42 AM
314	Better Palmdale Campus	Dec 6, 2012 1:40 AM
315	More tutoring announcements. I have no idea how to sign up for tutoring or where to go.	Dec 6, 2012 1:15 AM
316	Better counselors. Ones that actually care that this school is preparing me for my future. And that are not rude	Dec 6, 2012 1:01 AM
317	Knowing that the services are there and operating hours.	Dec 6, 2012 12:56 AM
318	more job like experiences & updated equipment	Dec 6, 2012 12:49 AM
319	More ASL classes!	Dec 6, 2012 12:47 AM
320	Instructors should all use black board that way were able to keep up with our grades.	Dec 6, 2012 12:45 AM
321	Nothing comes to mind	Dec 6, 2012 12:43 AM
322	I would like better tutoring, sometimes i still don't get it after going to tutoring.	Dec 6, 2012 12:34 AM

Q4. What services would help you better succeed in your courses?

323	Having more tutoring hours.	Dec 6, 2012 12:26 AM
324	More counseling times and longer library hours.	Dec 6, 2012 12:25 AM
325	more S.I sessions; more times, different days.	Dec 6, 2012 12:25 AM
326	Providing free wifi for students so they can study anywhere on campus	Dec 6, 2012 12:25 AM
327	The counseling and transfer center need to have greater availability. Trying to get an appointment is ridiculous.	Dec 6, 2012 12:25 AM
328	Less restrictions in counseling services and appointments in regards to who can get an appointment	Dec 6, 2012 12:24 AM
329	L D testing for intersession and spring classes. Instructors that love what they do and are patients willing to help out when needed	Dec 6, 2012 12:22 AM

Q5. Please provide any additional comments regarding the questions of the survey.

1	No comment	Dec 20, 2012 1:38 AM
2	I don't have nothing to comment...only thank you..	Dec 19, 2012 6:56 PM
3	If they can prevent the student from talking inside the library. Its hard to concentrate while reading and studying.	Dec 16, 2012 11:31 PM
4	There is a need to upgrade the Digital Photograph printer in the Check-out room in the APL building because you can get better quality prints at Costco . Also you should not be restricted to the current limit of 8 prints per semester per class, that is just un-reasonable and keeps a financial burden on students that are paying higher tuition than ever when the college is adding so many new classes when they need to use some of the money they are getting from the state to either reduce the cost per unit of credit or use the money to support the classes they already have in place with materials support, after all we get charged a fee for materials and labs!	Dec 16, 2012 10:46 AM
5	Teachers need to learn technology and the school needs to update the english classrooms	Dec 15, 2012 9:46 PM
6	I would like a little more time to get to class because it's a big campus and sometimes there is no parking. Especially when your driving from California City or further places.	Dec 14, 2012 5:01 PM
7	With the diverse age groups that attend this college, I would like to ser more peer guaged support.	Dec 14, 2012 11:26 AM
8	I think there needs to be options of different class deliver systems to serve the diversity of our student body. I would like to see more uniform technology in the classrooms. We also need more connection between faculty advisement to students majoring in their area disciplines. I think this would strengthen not only the discipline but the students of those majors will feel more attached to the institution and we would see completion rate increase.	Dec 14, 2012 10:12 AM
9	I felt the transfer counselor I saw was not very knowledgeable. She could not find my file, and once she found it she said that I had taken all the wrong classes for my major. Upon speaking with another counselor she realized they were in fact correct. It was a huge waste of time.	Dec 13, 2012 10:13 PM
10	It Took Me More Than Two Months To Get Back My Tax Transcript To Only Find Out I Was To Late To Receive Aid That Really Sucked But I Finished..	Dec 13, 2012 5:53 PM
11	The counseling department could use a little more work with helping students.	Dec 13, 2012 5:17 PM
12	ONLY DISSATISFIED WITH THE SOFTWARE & AUDIO, NOT THE TEACHER! NO CLOSED CAPTIONING, NOR REAL CUSTOMER SUPPORT!	Dec 13, 2012 12:22 PM
13	None	Dec 13, 2012 10:27 AM
14	We need more courses...	Dec 13, 2012 2:08 AM
15	Cool survey bro	Dec 11, 2012 11:42 PM
16	i would like to see more counselors hired giving students the right information on	Dec 11, 2012 10:43 PM

Q5. Please provide any additional comments regarding the questions of the survey.

	what classes to take and actually looking up information about the student such as there major. To give the student the correct information to get out of AVC as soon as possible.	
17	There needs to be better access to online registration.	Dec 11, 2012 6:32 PM
18	a good survey	Dec 11, 2012 6:19 PM
19	N/A	Dec 11, 2012 4:38 PM
20	more help from teachers	Dec 11, 2012 11:47 AM
21	I need more classes.	Dec 11, 2012 11:31 AM
22	I think one of the questions should be in reference to student satisfaction regarding myavc and online registration. Something should be done to improve the system so that it doesn't shut down the way it does during registration. It's impossible to get in when you're trying to register. They should do something to alleviate this problem.	Dec 11, 2012 10:05 AM
23	The counselor I spoke to literally did not help me at all. She told me to take a vague class and nothing more. Financial aid took two entire months after I'd turned in paperwork to so much as submit it. It greatly affected my schooling.	Dec 11, 2012 12:25 AM
24	n/a	Dec 10, 2012 8:09 PM
25	There needs to be a bigger art department offering more classes.	Dec 10, 2012 5:56 PM
26	AVC is a good school, but some instructors are irresponsible..	Dec 10, 2012 4:34 PM
27	Couseling does not inform students in the best way. They do not help very much. I SHOULD be transferring in Fall 2013 but I might not be due to an error in communications with my counselors and the transfer center.	Dec 10, 2012 4:17 PM
28	Thank you for the survey as well as health benefits to those students who do not have insurance.	Dec 10, 2012 2:42 PM
29	They were pretty clear and concise.	Dec 10, 2012 1:15 PM
30	i enjoyed my online class as well as being on campus i am looking forward to spring semester	Dec 10, 2012 1:05 PM
31	The Counseling Center is helpful when I might have a simple question, but I will never go back to them for my educational plan. I was told I needed to take courses that I did not need to take and that did not match requirements for my major. This happened with several different counselors and with different classes. They don't seem to know what is needed for AVC and for students and their classes. I have spoken to other students and this same situation has happened to them as well. I am very displeased with the counseling center, especially when I can look in the college catalog and see what is needed for a major and for a degree on my own.	Dec 10, 2012 11:49 AM
32	That's about it. More teachers, less doctors. Just because they know the material does NOT mean they can teach it.	Dec 10, 2012 10:37 AM

Q5. Please provide any additional comments regarding the questions of the survey.

33	Na	Dec 10, 2012 8:08 AM
34	Na	Dec 10, 2012 8:08 AM
35	Teachers on campus, on-line, or off-campus.	Dec 9, 2012 8:23 PM
36	immediate technical support, also teachers instruction and fast and easy answers	Dec 9, 2012 5:47 PM
37	The AVC counselors are a very good resource for planning course work to graduate from AVC. However, I believe that they need to refer students to transfer counselors when they have a student who plans on transferring so that they can better plan their coursework.	Dec 9, 2012 5:02 PM
38	N/A	Dec 9, 2012 12:25 PM
39	Thank you :) I have been very pleased with all my instructors and the staff helping me with my education.	Dec 9, 2012 11:13 AM
40	Financial aid department is rude and never really helpful. Counseling services ok but need improvement.	Dec 9, 2012 9:23 AM
41	I have no additional comments.	Dec 9, 2012 7:50 AM
42	I would love to get a email reminder on my non-school address to pay fees, also when my teachers emails me an update.	Dec 9, 2012 7:31 AM
43	I have severe anxiety, so classroom setting are just not for me. Not to mention trying to fins parking is terrible.	Dec 9, 2012 7:16 AM
44	Glad you asked	Dec 8, 2012 11:07 PM
45	One thing I would appreciate is if I could actually get an appointment with a counselor. For 3 semesters I have been trying and it seems like they are always busy.	Dec 8, 2012 10:09 PM
46	Last semester financial aid shorted my reward amount by \$700 dollars. I called and went in and was neglected. This negligence is stressful and the issue was never resolved.	Dec 8, 2012 9:49 PM
47	keep up the good work	Dec 8, 2012 5:33 PM
48	NA	Dec 8, 2012 5:17 PM
49	I like getting all the information via email. I think that is a good and fast way of letting us all know about everything that is available and what is happening around the campus.	Dec 8, 2012 1:33 PM
50	none	Dec 8, 2012 12:19 PM
51	Some professors do act stupid. Just saying. Thank you.	Dec 8, 2012 11:31 AM
52	N/a	Dec 8, 2012 10:50 AM

Q5. Please provide any additional comments regarding the questions of the survey.

53	AVC needs more science classes! Classes need to be easier to get into.	Dec 8, 2012 9:36 AM
54	I am very happy with the teachers and everything at the college except for the classes OT 102 and 113 because they are only taught in the morning and many people work in the morning so they are not able to take those classes and it stops them from graduating. Thank you.	Dec 8, 2012 8:35 AM
55	I would like to see that all teachers use the online tools in order to interact and connect with the students efficiently. And also to see that teachers would have a way of teaching in visual audio and kinesthetic learning.	Dec 8, 2012 12:41 AM
56	this was my first semester back to school in twenty years and so i was really excited to go and be the successful student i should've been long ago.but come to school to see that mostly your on your own they just give you material to read an they monitor your grading and testing.big disappointment!!!!	Dec 8, 2012 12:29 AM
57	this was my first semester back to school in twenty years and so i was really excited to go and be the successful student i should've been long ago.but come to school to see that mostly your on your own they just give you material to read an they monitor your grading and testing.big disappointment!!!!	Dec 8, 2012 12:02 AM
58	thanks	Dec 7, 2012 11:59 PM
59	I have been going to this college for nine years, because it took me so long to get into prerequisite classes. It's hard to work full time and get into night classes, they are were full and I had to wait a couple semesters to get into the class I needed. Even with priority registration I wasn't to get into some of my classes. I wish the college had more classes available.	Dec 7, 2012 9:47 PM
60	There should be a survey regarding teachers and the courses offered at AVC.	Dec 7, 2012 9:41 PM
61	You didn't ask about nineteen dollars for a medical service that I couldn't use, why did I have to pay for something I couldn't use?	Dec 7, 2012 9:34 PM
62	I think learning center should extend open hour or day. Like open last for 8 or 9 pm or open on Friday or Saturday.	Dec 7, 2012 8:59 PM
63	This is my first time back to school since 1988 and have enjoyed how nice the teachers and everyone else has been.	Dec 7, 2012 7:39 PM
64	Nothing else	Dec 7, 2012 7:26 PM
65	The transfer center needs more information about Universities. They don't even have information about all 23 CSUs and 10 UCs...get it together.	Dec 7, 2012 6:22 PM
66	I am extremely dissatisfied with the services this last semester. I hope the Spring 2013 semester is better.	Dec 7, 2012 3:40 PM
67	Thank you for offering these surveys. It is nice to know that someone has an interest in students of all ages.	Dec 7, 2012 3:33 PM
68	Mr Hinchey's terrorism class very informative - Mr. Watson Lee also informative Admin.to Justice	Dec 7, 2012 3:15 PM

Q5. Please provide any additional comments regarding the questions of the survey.

69	It was a good survey.	Dec 7, 2012 1:40 PM
70	we need more classes for prerequisite courses	Dec 7, 2012 1:17 PM
71	The IMC viewing rooms do not have access to youtube and all my lectures are on youtube. We should be able to get our financial aid questions answered over the phone by giving our personal information to verify who we are. This weird policy of not being able to check financial aid status unless you are in person is ridiculous. The counseling department need more counselors STAT! I would also like to suggest that you require students who are applying for any kind of financial aid apeal must go to a one hour couseling session in order to complete their appeals process. This way they can be educated on how to correct whatever problems they are having. Also the computer lab in the HS building needs to have head phones that can be checked out just like the Learning Center, and the IMC. Also it's ridiculous that we don't have WiFi in the Library, Learning Center, or the cafeteria (are we in the ice age here!?)	Dec 7, 2012 1:09 PM
72	Counseling could be more coordinated with every other department, especially in regards to the current music department's problems. However, I have had many great experiences with the counseling department's service when trying to resolve some of these issues.	Dec 7, 2012 12:18 PM
73	none	Dec 7, 2012 12:09 PM
74	I liked the writing tutor but unfortunately she said she couldn't really help me because she had never completed a speech outline, and that was the sole reason I went to see a "writing" tutor. It'll be a good idea for students to submit an array of different assignments before getting hired just in case.	Dec 7, 2012 12:07 PM
75	Also there seems to be too many staff member parking spots vs students spots i noticed all semester many open spots in staff slots and I took morning and night classes. In addition, in the science and lab bld. the computer lab hours could be extended to 7:00 pm. Many students where trying to complete work by 7:00pm and the janitors came in at 6-6-15 and kick us out. Extending at least to 7:00 would be very helpful because there are allot of night classes in that bld.	Dec 7, 2012 12:06 PM
76	I'm really very pleased with the Learning Center and the services it provides.	Dec 7, 2012 10:41 AM
77	everyone should see a counselor at least once during a semester, offer more tutoring and encourage more school spirit	Dec 7, 2012 10:11 AM
78	I like online, the hybrid and in class instruction. It really depends on the class that I am taking as to whether or not I will do the traditional or on line learning. Make it more selective as in what types of classes do you prefer on line.	Dec 7, 2012 9:22 AM
79	I truly appreciated the availability of meeting rooms at the Library. I was involved in a group project which required us to meet outside of class. The convenience and privacy of the meeting rooms made it much easier for us to get together and focus on the project.	Dec 7, 2012 8:59 AM
80	i like this survey	Dec 7, 2012 8:51 AM
81	NA	Dec 7, 2012 8:41 AM

Q5. Please provide any additional comments regarding the questions of the survey.

82	I am dissatisfied with counseling because it is so hard to schedule a counseling appointment.	Dec 7, 2012 8:13 AM
83	for my self, person to person teaching work's great there can be other students who will do the same on line teaching	Dec 7, 2012 8:05 AM
84	counseling service is very hard to get an appointment. last I checked I couldn't even make an appointment to review my ED Plan	Dec 7, 2012 4:28 AM
85	Thank you for your time	Dec 7, 2012 2:03 AM
86	No additional comments regarding the questions of the survey as listed above. Thank you for the opportunity to provide insight to the AVC educational system.	Dec 7, 2012 12:40 AM
87	None right now.	Dec 6, 2012 10:37 PM
88	I had very bad experiences this semester when trying to crash classes. Some teachers are very rude when you show up to their classes trying to add. There is always an appropriate way to say things and some of these teachers have Ph D's and don't have manners at all. The same way they deserve and expect respect, students do too.	Dec 6, 2012 10:32 PM
89	Instructor have to be review more frequently.	Dec 6, 2012 10:21 PM
90	I think a section which details one's satisfaction with instructors and employee conduct would be helpful to express my views and concerns about the school.	Dec 6, 2012 10:08 PM
91	i thought if you were ready to transfer you get priority and its very difficult process for transfer students from other community college.	Dec 6, 2012 9:52 PM
92	Counselors need to be more informed about each major and its requirements.	Dec 6, 2012 9:29 PM
93	Better screening of teachers	Dec 6, 2012 8:46 PM
94	No more comments at the moment.	Dec 6, 2012 8:45 PM
95	AVC offers many different resources for assistance for students	Dec 6, 2012 8:43 PM
96	Less Calwrks requirements & may be informational career path mentoring.	Dec 6, 2012 8:20 PM
97	I have only taken 3 classes. I like both the online and in person courses. Unfortunately I was unable to answer many of the questions regarding the other services because they do not pertain to me.	Dec 6, 2012 7:01 PM
98	i like	Dec 6, 2012 6:50 PM
99	The transfer center should count the transferred credits right away to see how many credits I have total and I wasn't able to pick the classes i wanted because they never transferred my credits i had already. By the time I was able to get the issue fix the classes were already closed and I was left to wait in the waiting list when I tried to register early. I want to graduate soon, but I am afraid that I might have to graduate late because I might not get the classes I need this semester.	Dec 6, 2012 6:35 PM
100	The website needs to be improved. (how it functions)	Dec 6, 2012 6:30 PM

Q5. Please provide any additional comments regarding the questions of the survey.

101	none	Dec 6, 2012 5:59 PM
102	I realize too that other services, for example, mental health services are available for us. Again, it's up to the student and how badly he/she wants to utilize that. When it comes to mental health and emotional issues, some students could be reluctant; even though the services provided in those areas could put them on a better path to succeed.	Dec 6, 2012 5:58 PM
103	NO FURTHER COMMENTS	Dec 6, 2012 5:35 PM
104	Not being able to make counseling appointments over the phone is hard for a student that works full time outside the Antelope Valley.	Dec 6, 2012 5:20 PM
105	The AVC admin staff is generally rude, short tempered, unhelpful and most often highly understaffed. It is hard to further ones education when you are given the run around, teachers are not inclined to justify their grading, and equipment in the classroom and around the classroom are malfunctioning.	Dec 6, 2012 4:54 PM
106	no other comments	Dec 6, 2012 4:47 PM
107	More help around the campus.	Dec 6, 2012 4:37 PM
108	More teachers like Kathy Osburn. BUS 212 online section was awesome!	Dec 6, 2012 4:21 PM
109	The classes are great and I think they will be even better now that the school is able to offer more. I just hope that they can find away to add even more of the science classes for students trying to enter the Nursing Program, its still very hard for students to get in to those specific courses.	Dec 6, 2012 4:14 PM
110	SO FAR ALL THE AVC STAFF IS VERY HELPFUL, KIND AND VERY ENCOURAGABLE	Dec 6, 2012 4:04 PM
111	N/A	Dec 6, 2012 4:02 PM
112	Online class should be more	Dec 6, 2012 3:52 PM
113	MORE CLASSES	Dec 6, 2012 3:28 PM
114	I will be requiring counseling and possible transfer center upcoming in the next several semesters.	Dec 6, 2012 2:56 PM
115	All of the instructors in the Photography programs are fantastic.	Dec 6, 2012 2:47 PM
116	Learning Center has SI leaders which have helped me a lot. They helped me pass Chemistry. The IMC is a place I frequent. I love going there because the people who work there are extremely nice and helpful.	Dec 6, 2012 2:24 PM
117	Every service I have used has been excellent and very much appreciated.	Dec 6, 2012 1:59 PM
118	I don't have any comments.	Dec 6, 2012 1:51 PM
119	Everything was covered well enough.	Dec 6, 2012 1:26 PM
120	i think avc's getting better and better, but there'd not be only one bio110 class.	Dec 6, 2012 1:25 PM

Q5. Please provide any additional comments regarding the questions of the survey.

121	I hav found it hard o study music in our 1 class room that has a whiteboard as must of the keyboards in it are broken	Dec 6, 2012 1:22 PM
122	i have used my phone for this survey and just found out by experimenting that i could even sign in on the Avc sight with my phone...the notice to download the Foxfire browser for portable devices should be more prominent, many people are not aware about mobile access..thanks for reading	Dec 6, 2012 1:18 PM
123	More quicker turn over or help in financial aid	Dec 6, 2012 12:50 PM
124	Survry should include alot more questions such as what can be done to improve services.	Dec 6, 2012 12:44 PM
125	The counseling department of the school could be staffed with more competant people.	Dec 6, 2012 12:42 PM
126	I like both online and in-person classes. Both have their advantages and disadvantages, and I've had positive and negative experiences with both types of classes.	Dec 6, 2012 12:33 PM
127	would love more online classes !!	Dec 6, 2012 12:06 PM
128	None	Dec 6, 2012 11:54 AM
129	the best instructor whom I ever had in AVC - Math102, Gordi let all other instructors take his advice how need to do this job!	Dec 6, 2012 11:53 AM
130	If more online courses were available.	Dec 6, 2012 11:51 AM
131	As far as financial aid my uncle was passing away and the nurse told us anyday so I needed to get out there asap he was living in Los Angeles he passed the day I was going to take my final and I informed financial aid, also I showed them the proof and they said I would still have to pay the money back and I had only missed one class.	Dec 6, 2012 11:50 AM
132	i love the counseling provided and the help they give	Dec 6, 2012 11:42 AM
133	none..	Dec 6, 2012 11:27 AM
134	i like my instructors	Dec 6, 2012 11:14 AM
135	nothing	Dec 6, 2012 11:09 AM
136	none	Dec 6, 2012 11:07 AM
137	Hope my feedback is helpful.	Dec 6, 2012 11:05 AM
138	needs to be more financial aid and couseling because the lines are ridiculous! Takes too long just for a simple question to be ansered, better organized and quickly assisted.	Dec 6, 2012 11:02 AM
139	AVC should also focus on helping students that are ab540 with their financial aid. Because right now they are not doing anything to help ab540 students. So that is why I am super dissatisfied with financial aid office.	Dec 6, 2012 11:01 AM

Q5. Please provide any additional comments regarding the questions of the survey.

140	ned to have more tutors in the math department. People need more one on one time with tutors	Dec 6, 2012 11:00 AM
141	N/A.	Dec 6, 2012 10:46 AM
142	All the questions are relatinated to the good service that you offerer to the College.	Dec 6, 2012 10:37 AM
143	There is a lot of single parents in the college. Additional information in regards to child care.	Dec 6, 2012 10:32 AM
144	The counseling office did not do a very good job. I went in and talked with a councilor with a very clear idea of what I want to do and what my goals are. I just wanted some advice on how to accomplish those goals. Instead I got a very confusing jumble of information that was not properly explained. I was not told what my options were and I was only just given a very basic and unclear idea of what the bare minimum requirements are. The basic requirements for graduating, and transfer, were only sorted out and properly explained to me when I went to the transfer office. I did not find out my real options for my major until I spoke with fellow students and a member of the ASL department just a few weeks ago. This is definitely something the student body would benefit from you improving upon. Thank you and have a wonderful day! =]	Dec 6, 2012 10:21 AM
145	Question one needs to be expanded to include people who have expressed the same choices as I have.	Dec 6, 2012 10:20 AM
146	none	Dec 6, 2012 10:15 AM
147	Personally, my own attitude and behavior was more important to my success than the services provided by the school.	Dec 6, 2012 9:59 AM
148	none	Dec 6, 2012 9:53 AM
149	I won't be returning to AVC. Overall, my experience has been that faculty is very unprofessional.	Dec 6, 2012 9:43 AM
150	none	Dec 6, 2012 9:30 AM
151	there is none thank you.	Dec 6, 2012 9:28 AM
152	It would help if teacher are taught not to have preferences according to their race... I will stil pass my classes because I work hard; but it is not pleasant to see teachers paying more attention to their own race. :-) AVC Rocks!	Dec 6, 2012 9:26 AM
153	I would love to see more online courses offered. I prefer online courses for certain classes, and on campus in-person for other classes. It was hard to generalize the answer to question 1 because of this. I would think that offering online classes would be more cost effective for the college, and would benefit students like me in terms of time. I work 40 hours a week and it becomes difficult to juggle this and attending on campus classrooms when some of the classes I could manage more efficiently online.	Dec 6, 2012 9:25 AM
154	My instructor, Rona Brynin is proffessional, caring, and provided all the tools necessary to succeed.	Dec 6, 2012 9:22 AM

Q5. Please provide any additional comments regarding the questions of the survey.

155	N//A	Dec 6, 2012 9:20 AM
156	I have taken classes both online and in person on the Lancaster and Palmdale campuses and enjoy both. The learning center has helped with many courses along the way	Dec 6, 2012 9:01 AM
157	It seems like the counselors don't know what they are doing. I can get a straight answer about what classes I still need to take. I had a problem with my financial aide this year. I processes my FASFA in early January and due to a glitch in the system my GPA verification was never sent and I missed out on Cal Grant. Same issues in the transfer center as in the counseling.	Dec 6, 2012 8:46 AM
158	I feel Antelope Valley College is one of the best colleges in California. It has grown with the times, and tries hard to accomadate every student with all their needs, especially even when the economy has hit them.	Dec 6, 2012 8:45 AM
159	I also use the computer lab	Dec 6, 2012 8:35 AM
160	n/a	Dec 6, 2012 8:34 AM
161	It's impossible to get an appointment with a counselor during registration. Also I got a bad registration date where a lot of the classes were already full. I got placed where my brother is and he's on academic probation! I didn't think that was fair. So when I tried contacting a counselor online 4 times, I got no responses!	Dec 6, 2012 8:27 AM
162	Higher one that you use to deposit our financial aid is all bad. Wish the school would deal with another bank.	Dec 6, 2012 8:25 AM
163	Great job.	Dec 6, 2012 8:25 AM
164	the service at financial aid and the counselors office is very poor. nobody knows what they are doing and the lines are waaaaaay too long. with the tuition increases, i don't see how you cannot afford more staff up there. the counselors are very nice, but anybody sitting at any of the counters usually are uninformed about what services they provide, are unfriendly, and give you the run around.	Dec 6, 2012 8:13 AM
165	You should offer more online courses taking into consideration the number of students that work full time.	Dec 6, 2012 8:12 AM
166	Registration is always a crazy time of year, maybe have more counselors and have more appointments ready.	Dec 6, 2012 8:05 AM
167	we need more online courses!! its time for AVC to cache up with other colleges.	Dec 6, 2012 8:02 AM
168	More cameras and equipment for the film dept. .Need to offer a BA in film.	Dec 6, 2012 7:56 AM
169	All instructors and help has been outstanding.Dr.Rona Brynin is a standout.	Dec 6, 2012 7:56 AM
170	I like the in person stuff because I can deal with issues or speak to teachers and that is convenient.	Dec 6, 2012 7:53 AM

Q5. Please provide any additional comments regarding the questions of the survey.

171	This may sound surprising, but the addition of study/lounge areas in the new HS building has been very helpful. Unlike the library, it's comfortable to get together with a study buddy and go over notes. There is Internet for research. This area has been quite helpful this past semester for improved studying.	Dec 6, 2012 7:43 AM
172	In question 1, I don't know what "Online hybrid" means.	Dec 6, 2012 7:38 AM
173	Would like to have the winter intersession again.	Dec 6, 2012 7:24 AM
174	I do not understand why I have to pay a \$19 fee for a health care service that I will never use; students should only have to pay if try use the service.	Dec 6, 2012 7:17 AM
175	some of the student tutors seem disinterested and are not very helpful.	Dec 6, 2012 7:07 AM
176	No additional comments.	Dec 6, 2012 7:04 AM
177	The in class setting the yeavhers tend to get distracted from the lecture.	Dec 6, 2012 7:03 AM
178	I don't have any comments @ this time maybe next semester.	Dec 6, 2012 6:49 AM
179	More online classes would be awesome.	Dec 6, 2012 5:15 AM
180	For a change, it would be really nice if you would reciprocate the results of all these surveys you ask me to participate in. Feedback whether good or bad is important for both the recipient and the participant.	Dec 6, 2012 2:41 AM
181	The process of getting financial aid at the college needs to be totally overhauled. It is inconvenient, tedious and more stressful here than it should be. The people working in the financial aid portion of the office are condescending and rude but most importantly totally are uninformed about what they're doing and seem to be going off some outdated procedure list as opposed to trying to deal with each student/applicant as exactly what they are: an individual. They should also have their own building altogether because the line situation in the SSV office is just atrocious.	Dec 6, 2012 2:17 AM
182	Regarding counseling services: I felt rushed and non-priority when I met with a counselor. It posed no help to me.	Dec 6, 2012 1:15 AM
183	Better counseling. Better way to give priority, I have been at avc for almost 3 years and a transfer student barely working on her GEs had better priority registration than me. Your system is ridiculous	Dec 6, 2012 1:01 AM
184	I have found the instructors at AVC to be top-notch. I thoroughly enjoy my classes and feel I am getting a strong education. However, the office personnel and administration personnel often act put-upon when I have approached them. They are not very friendly, or inviting and I know several individuals who decided against attending AVC after their experiences trying to enroll and get information they were seeking.	Dec 6, 2012 12:53 AM
185	None	Dec 6, 2012 12:26 AM
186	I feel there needs to be a larger variety of inline classes offered	Dec 6, 2012 12:24 AM